DAXFO

Success Is Our Mission

Accelerating your business with

CUTTING - EDGE

technology

COMPANY PROFILE

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Daxfo Technology

Success is Our Mission

We Ignite

- ***Vision***
- ***Fuel Innovation***
- ***Drive Excellence***
- ***Embrace Agility***
- ***Cultivate Endurance***

About Us

At Daxfo, we are proud to be a leading global provider of Microsoft consulting services, specializing in Dynamics 365 Finance & Operations/AX, Customer Engagement/Customer Relationship Management, Business Central, Power platform and Azure.

Since 2017, we have built a reputation for delivering end to end, innovative, and timely ERP solutions that align with your unique business needs. With offices in Chennai, India, and Baton Rouge, LA, our team of industry pioneers and technology experts is dedicated to driving your success. We are deeply committed to the Microsoft ecosystem, ensuring exceptional service and empowering businesses with cutting-edge solutions and supporting over 40+ clients across industries . Your success is our mission!

Our Mission

At Daxfo, our mission is to redefine excellence in Microsoft services. We strive to provide exceptional service to our customers by providing innovative strategic services and tailored solutions.

Our Values

Our values are rooted in unwavering professionalism, ethics, and a commitment to empowering our client's competitive advantage.

Manufacturing

Retail

Supply Chain

Life Science & Pharmaceutical

Financial Services & Banking

Serving a Spectrum of **Industries**

IT Services & IT Consulting

Entertainment

Wholesale & Distribution

Real Estate

Our

Solutions

Our comprehensive solutions include:

1. Dynamics 365 F&O/AX
2. Dynamics CE/CRM
3. Dynamics BC/NAV
4. Power Platform
5. Azure Services

1. Dynamics 365 F&O/AX

Streamline financial and operational processes.

Enhance visibility and control across your organization.

Optimize fiscal management and accounting.

To optimize the supply chain management and logistics, AWMS implementation.

2. Dynamics 365 CE/CRM

Enhance customer engagement and relationship management.

Streamline sales and marketing processes.

3. Dynamics 365 BC/NAV

Simplify fiscal management and accounting.

Automate business processes and workflows.

4. Power Platform

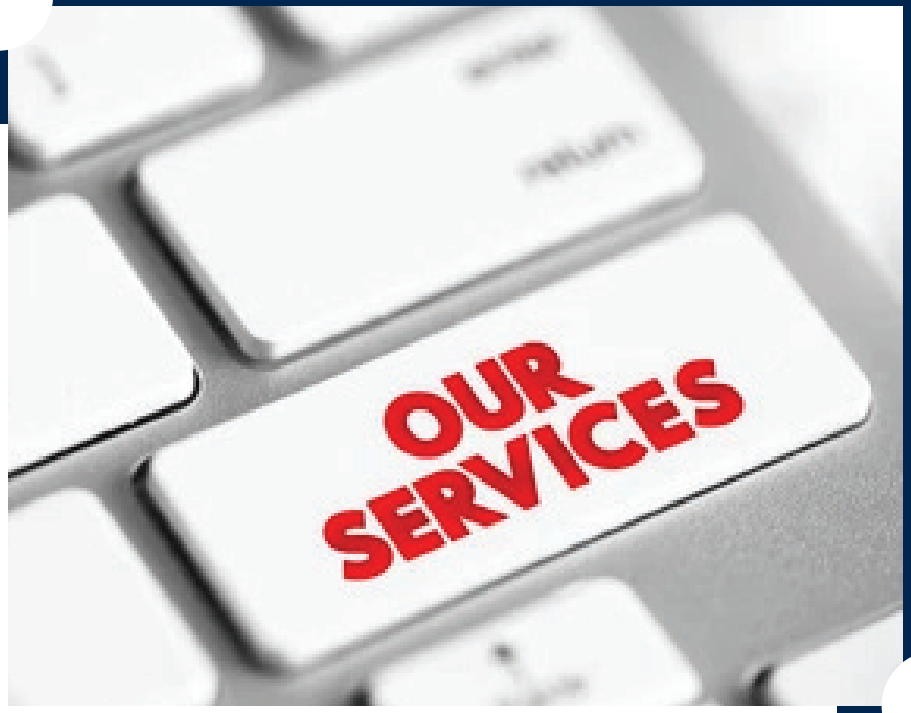
Use Power BI for analytics, Power Apps for custom apps, and Power Automate for task automation.

5. Azure Services

Leverage Azure Cloud for scalable infrastructure and Azure AI for advanced machine learning, Expertise in Azure Logic Apps, Functions, DevOps, SQL & Databases, Storage and Service Bus/ Event Grid.

Our Services

At Daxfo, we offer a comprehensive range of services designed to help businesses like yours succeed. Our services include:



- Implementation
- Maintenance
- Integration
- Upgrade
- Support

1. Implementation

At Daxfo, we offer a comprehensive suite of Implementation Services designed to ensure your business thrives with tailored Microsoft Dynamics 365 solutions. Our services include:

Requirement Gathering Workshops: Collaborate closely with your team to identify specific business needs and project goals.

Fit & Gap Analysis: Assess and map the capabilities of Dynamics 365 against your unique business requirements to ensure a tailored solution.

Configure, Customize,Deployment & Setup Dynamics 365: Set up and deploy modules such as Finance, Supply Chain, and Customer Service, aligning the system architecture with your operational goals.

Integration Services: Seamlessly integrate Dynamics 365 with your existing systems, including ERP, CRM, and marketing automation platforms, ensuring data consistency and operational efficiency.

Custom Workflows and User Interface Customization: Tailor workflows, business processes, and user interfaces to improve usability and match your business needs.

Custom Solutions Development: Leverage Power Apps, Power Automate, and other tools to develop custom solutions like integrations, workflows, and advanced reporting that fit your unique requirements.

Advanced Technology & Automation: Incorporate the latest technologies and automation to enhance efficiency and streamline operations across your Dynamics 365 ecosystem.

Configuration, Customizations, Localization, and Enhancement & Adaptation: Fine-tune system settings, perform necessary customizations, and localize your solution to suit regional and global requirements, ensuring seamless business integration and BI support.

Performance & Security: Optimize the system's performance while ensuring top-notch security, keeping your operations running smoothly and securely.

2. Managed Services

Perform regular updates and patches to ensure Dynamics 365 is current and secure.

Monitor system performance and troubleshoot issues as they arise.

Perform regular backups and ensure business continuity in case of system failure.

Optimize system configuration for improved performance and user experience.

Provide ongoing support and maintenance to ensure Dynamics 365 continues to meet client needs.

3. Integration

Integrate Dynamics 365 with other systems and applications using various integration methods (e.g., APIs, web services, data import/export)

Develop and implement custom integrations using Dynamics 365 integration tools (e.g., Power Apps, Power Automate)

Integrate Dynamics 365 with third-party services (e.g., payment gateways, social media platforms)

Ensure data consistency and integrity across integrated systems.

4. Upgrades

Test and validate upgraded systems to ensure functionality and performance.

Provide training and support to ensure users are familiar with new features and functionality.

Assess and mitigate potential risks and impacts on existing customizations and integrations.

Develop and implement upgrade plans to minimize downtime and business disruption.

Upgrade Dynamics 365 to the latest versions .

UPGRADE

5. Support

At Daxfo, we provide comprehensive 24/7 support and production services to ensure that your Microsoft Dynamics 365 and AX Ecosystem operate seamlessly. Our services are designed to cover every aspect of system management, providing technical, functional, and production-level support.

We offer centralized platform "Daxfo Support Portal" where clients can "Raise support tickets, Track the ticket status and Resolution progress"

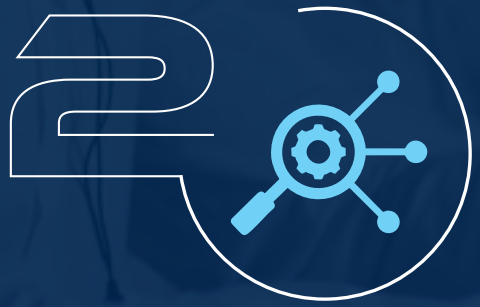
Multi-Level Support (Level 1, 2, and 3):

We offer tiered support to address a wide range of technical and functional needs:

Incident Resolution

Quick troubleshooting and error fixing to resolve immediate issues and minimize downtime.

Problem Management



In-depth root cause analysis and Implementation of long-term solutions to prevent recurring problems.

Technical Guidance

Offering best practices, configuration advice, and system optimization for peak performance.

Multiple Support Channels

Access our support via phone, email, or online portals, ensuring timely assistance.

Escalation to Advanced Support

For complex cases, we escalate issues to specialized teams or Microsoft, ensuring fast, expert-level resolution.

Environment Monitoring

Continuous system monitoring to detect and resolve potential issues before they affect operations.

Failure Recovery

Swift recovery protocols in case of system failures, ensuring business continuity with minimal disruption.

Security & Access Management

Management of security protocols and access controls to safeguard data and system integrity.

AX Functionality Support

Functional and technical support for Dynamics AX systems, ensuring they meet your business requirements.

Patches & Service Packs

Regular updates and patch management to keep systems secure and up to date.

Performance Tuning (Reactive)

Real-time system optimization to improve performance and resolve any bottlenecks.

Daxfo's Product for D365 F&O

Before the update :

Uploading files used to be a repetitive and time -consuming task :

- Files had to be selected one by one, leading to unnecessary clicks.
- File types had to be manually identified, increasing the risk of errors.
- Managing large batches or mixed file types (images, PDFs, docs) took a lot of time.

After the update :

With the new Drag & Drop upload feature :

- Just drag and drop your files directly into the system – no extra clicks.
- Upload multiple files in one go, regardless of file type.
- The system auto-detects and categorizes files no need for manual tagging.

Our Collaborative Framework

Daxfo's
Team Structure

Solution
Architect - 4

Functional
Lead - 4

Functional
Consultants -11

Application
Consultants - 4

Technical
Lead - 7

Technical
Consultants - 42

Success Stories

Our success stories highlight our expertise in delivering tailored solutions that meet our clients' unique needs. From streamlining HR migration to integrating Dynamics 365 F&O and CE, API & Third-party Integrations, Power BI Implementation, Advanced Warehouse Management System (AWMS) and Docentric Reporting Enhancement for D365FO. Our solutions have enabled our clients to achieve significant benefits.

Client Spotlights

1. Streamlining HR Migration with Daxfo

Problem :

One of our customers has to migrate its standalone HR app due to Microsoft's discontinuation after Dec 31, 2023.

Solution :

Daxfo sprang into action when our customer approached us for this new journey during Mar-Apr 2023, conducting a thorough analysis, meticulous preparation, and rigorous testing to propose a cutting-edge migration solution, ensuring a seamless shift of the HR app into Dynamics 365 (D365). This paved the way for a flawless migration plan, guaranteeing uninterrupted HR operations.

Outcome :

Daxfo has successfully migrated the production environment into finance and operations infrastructure.

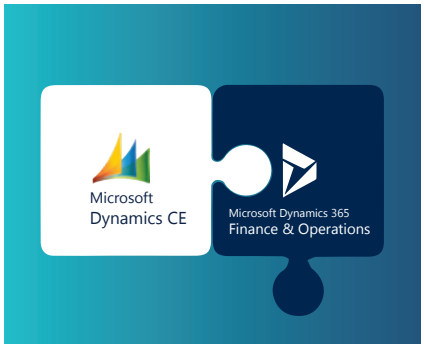
2. Dual write Integration between F&O and CE

Problem :

One of our customer has to integrate their existing CE with F&O to maintain finance data.

Solution :

Our customer monitor sales process in D365 CE and wanted to maintain financial side in D365F&O. Daxfo suggested and integrated both the system using Dual write feature and fulfilled customer requirement.



Outcome:

Daxfo has successfully integrated D365 F&O and D365 CE using Dual write.

3. API & Third-party Integrations

Problem :

- Inconsistent data flow, limited visibility and complex authentication & security.

Solution :

Daxfo has implemented various integrations to the client based on their requirement and their data volume using various integration services like logic app, Fabric, synapse, azure log analytics, function app etc.

Power Automate + Synapse

- **Challenge**: Integrate order, inventory, and pricing data from a third-party system into D365F&O
- **Solution**: Implemented Power Automate flows for real-time data sync, backed by Synapse for scalable data processing
- **Outcome**: Streamlined operations with accurate, up-to-date data across systems

Recurring API Integration

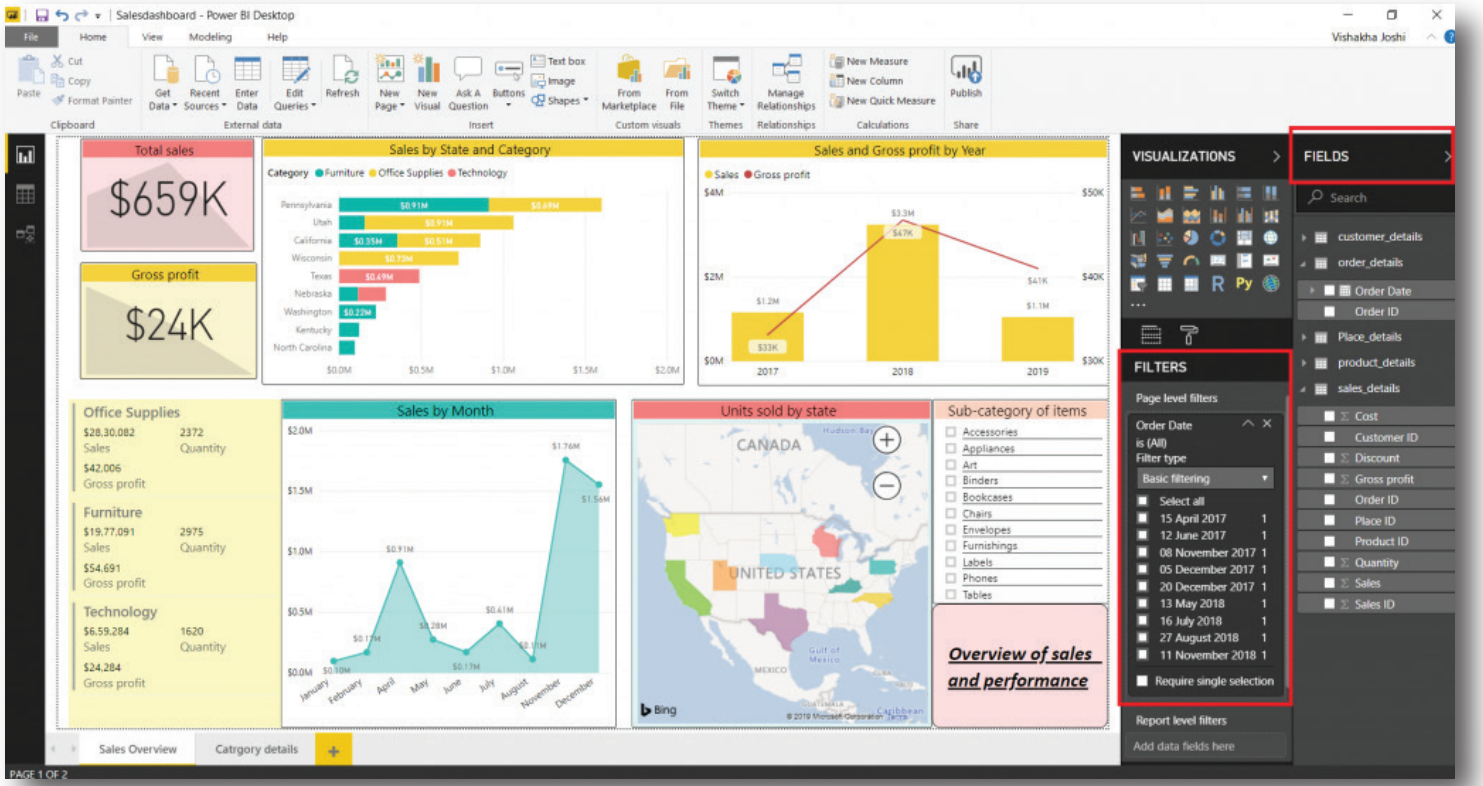
- **Challenge**: High-volume order data from external systems with limited visibility into sync errors.
- **Solution:** Deployed recurring Data Management APIs to automate ingestion and enable direct error monitoring within D365 F&O.
- **Outcome:** Improved reliability and transparency, empowering users to self-monitor and resolve issues efficiently

4. Power BI Implementation

The customer faced limitations in forecasting future sales using standard reports that relied solely on previous financial year data. These reports lacked flexibility, dynamic filtering, and visual clarity, making it difficult to project future trends accurately.

We developed a custom Power BI report with the following enhancements:

Advanced Filtering Options, Interactive Visuals, Dynamic Time Intelligence and User-Friendly Interface which results in Improved Forecast Accuracy, Faster Decision-Making, Enhanced User Adoption and Strategic Planning Support.



Microsoft Dynamics 365
Finance & Operations

5. Advanced WarehouseManagement System (AWMS)

Manual tracking leads to errors in stock levels., Lack of real-time data makes it hard to monitor inventory movement, order status, and warehouse operations., Increased risk of wrong shipments or missed delivery deadlines., Manual workflows require more staff and time and higher storage costs.

Challenges

Solution

Daxfo successfully implemented an Advanced Warehouse Management System (AWMS) for a U.S.-based client, transforming their warehouse operations. The system enabled real-time tracking (support barcode scanning) of item movements, streamlined inventory control, and improved overall supply chain visibility.

This automation significantly reduced manual effort and errors, making warehouse tasks faster and more accurate. Barcode scanning with Zebra labels simplified daily operations, saving time and labor.

Outcome

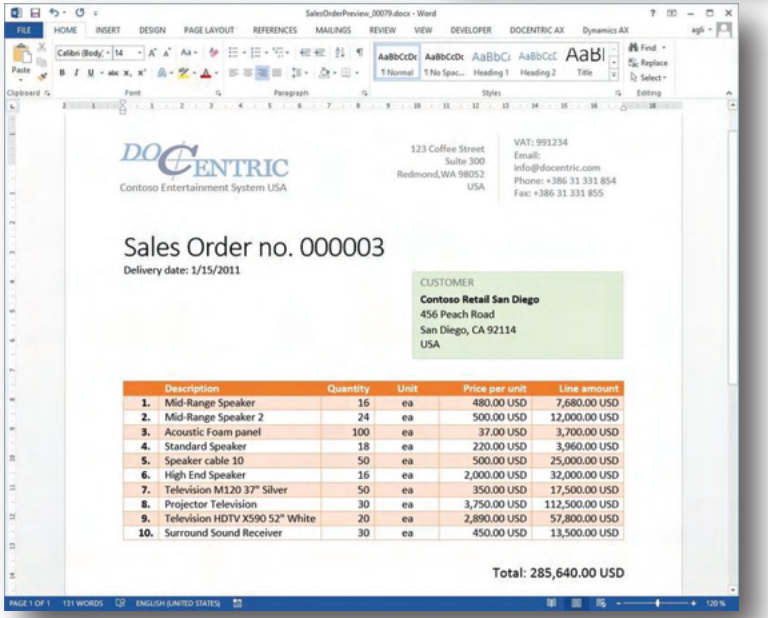
6. Docentric Reporting Enhancement for D365F&O

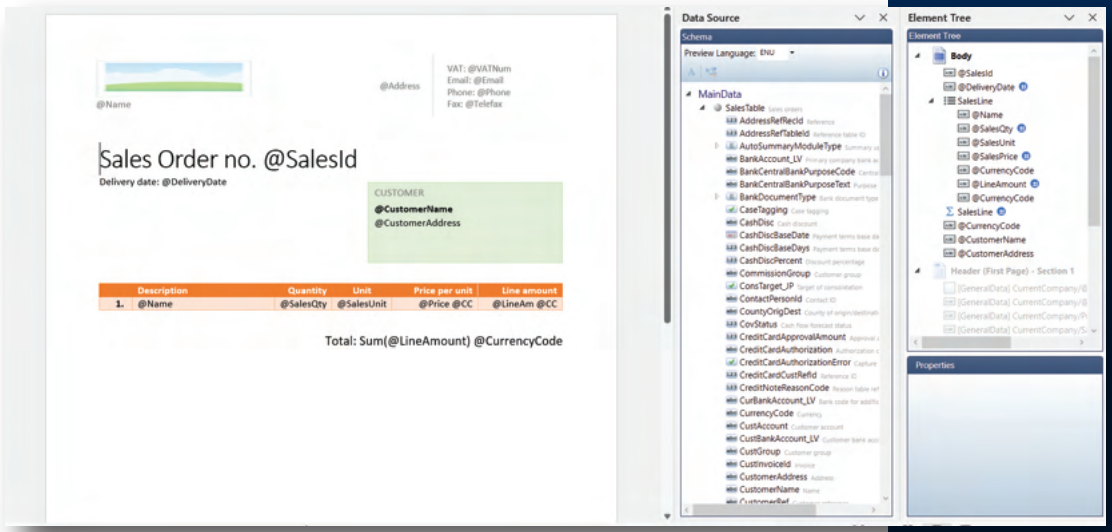
Challenges

Limited flexibility in designing and customizing business documents.
High dependency on developers for even minor report changes.
Lack of visual design tools, making it difficult for business users to contribute to reporting tasks like
invoices, purchase orders, and shipping labels.

Solution

Daxfo implemented docentric, an advanced reporting solution that integrates seamlessly with D365F&O and which results in reduced development dependency : Business users could independently manage and update report templates, faster turnaround and enhanced document quality, operational efficiency and high user satisfaction.





Testimonials...

"Grateful for the professional D365 services provided. Demonstrated excellence, patience in educating our team on best practices, qualities of a trusted partner."

By Eric
IT Manager,
Manufacturing Industry, USA.

"Our exceptional collaboration with Daxfo stands out due to their invaluable input on solutions, best practices, and constructive challenges. It's more than task completion; it's nurturing open dialogue and meaningful discussions."

By Pantovic
H & M, Sweden.

"DaxFo has been a great resource!"

By Andrew
Director of IT, Danimer

"Having worked with DAXFO for many years and the team have consistently gone above and beyond to service our business. They have guided us through numerous challenging circumstances, enabling us to successfully deliver complex and mission-critical programs."

By George
Group IT Manager, B&D.
Australia.

Daxfo is a highly valued partner!"

By Jay
IT Manager, DIX
Manufacturing industry, USA

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Global Reach

Daxfo's Locations

Global Clients

Shape Your Future, Let Us Get Started Today!

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Greeta Tech Park, phase-1, 2nd floor, North wing #96,VSI Functional, Industrial Estate, Perungudi, Chennai – 600 096, India.

Airline Towers, 9800 EAST, Airline Hwy, Baton Rouge, LA 70816.

Our Work Culture

Chennai, India.

Branch premises

LA, USA.

Thank you